

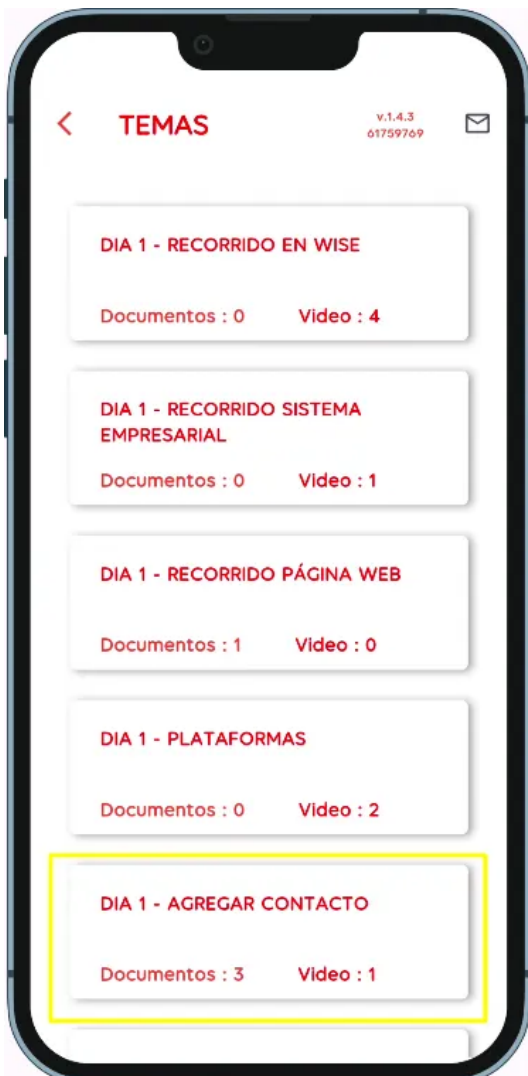
Examen del Curso (1) - EXAMEN ATC - Agregar contacto

Nombre del servicio

- **Módulo:** Capacitación
- **Servicio:** Examen del Curso

Contexto funcional

- **¿Cuándo se usa?** Al ingresar a la opción “**Cursos**”, luego “**CAPACITACIÓN ATC (II FASE)**”, luego “**DIA 1 - Agregar contacto**” y presionas el boton “**Realiza tu evaluación**”.
 - **¿Qué hace?** Muestra las preguntas de la evaluación.
 - **Pantallazo de la app:**
-





Video ATC -
Agregar contacto



SPEECH PARA
AGREGAR
CONTACTO



Pasos para
Agregar Contacto
- CALL CENTER



Pasos para
Agregar Contacto
- PRESENCIAL



REALIZA TU EVALUACION

RECUERDA

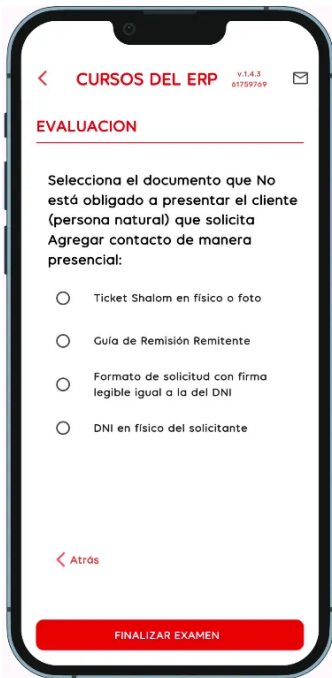
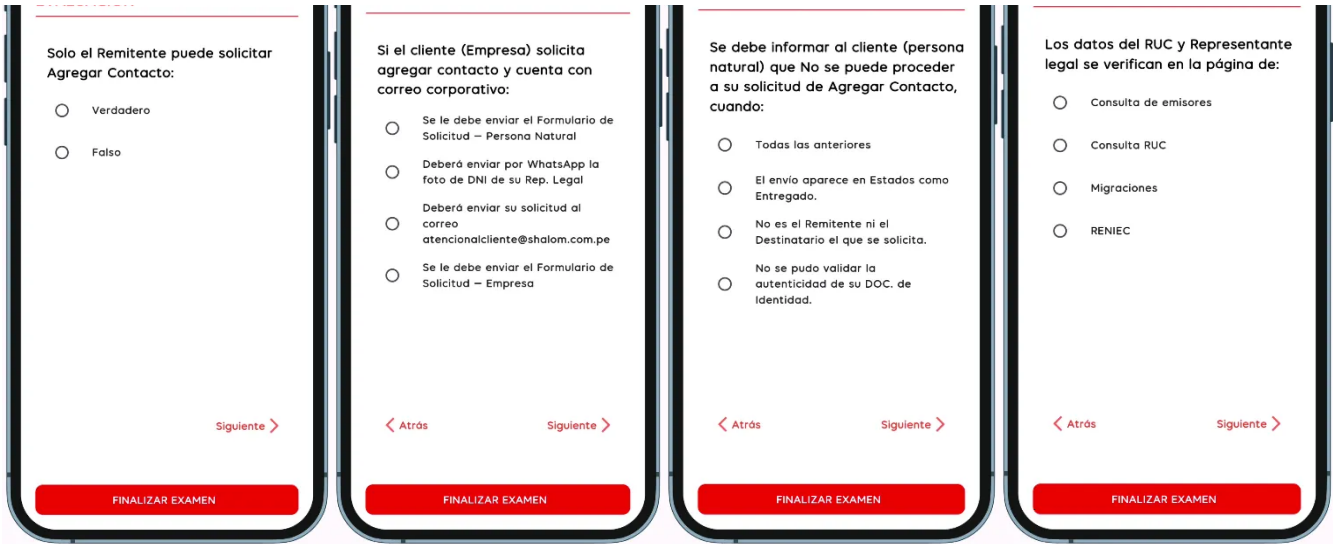
Para aprobar
necesitas obtener

PUNTAJE MÍNIMO
DE

80

COMENZAR

ATRAS



Detalles técnicos

- **Dominio:** <https://qahorario-salida.shalomcontrol.com>
- **Endpoint:** `api/curso/examen/preguntas`
- **Método:** `POST`
- **Headers:** `Authorization: Bearer <token>` (no aplica)

Request ejemplo:

```
{
  "examen": "EXAMEN ATC - Agregar contacto"
}
```

Response ejemplo:

```
{
  "valor": true,
  "data": [
    {
      "name": "QUESTION-359341",
      "owner": "carmen@shalom.com.pe",
      "creation": "2024-02-29 18:03:57.638170",
      "modified": "2024-02-29 18:03:57.638170",
      "modified_by": "carmen@shalom.com.pe",
      "idx": 0,
      "docstatus": 0,
      "question": "Solo el Remitente puede solicitar Agregar Contacto:",
      "question_type": "Single Correct Answer",
      "question_link": "QUESTION-359341",
      "options": [
        {
          "name": "8277750b19",
          "owner": "carmen@shalom.com.pe",
          "creation": "2024-02-29 18:03:57.638170",
          "modified": "2024-02-29 18:03:57.638170",
          "modified_by": "carmen@shalom.com.pe",
          "parent": "QUESTION-359341",
          "parentfield": "options",
          "parenttype": "Question",
          "idx": 1,
          "docstatus": 0,
          "option": "Verdadero",
          "is_correct": 0,
          "doctype": "Options"
        },
        {
          "name": "943c55005e",
          "owner": "carmen@shalom.com.pe",
          "creation": "2024-02-29 18:03:57.638170",
          "modified": "2024-02-29 18:03:57.638170",
          "modified_by": "carmen@shalom.com.pe",
          "parent": "QUESTION-359341",
          "parentfield": "options",
```

```
        "parenttype": "Question",
        "idx": 2,
        "docstatus": 0,
        "option": "Falso",
        "is_correct": 1,
        "doctype": "Options"
    }
],
"imagen": ""
},
{
    "name": "QUESTION-359637",
    "owner": "carmen@shalom.com.pe",
    "creation": "2024-03-01 10:40:39.393288",
    "modified": "2024-03-01 10:40:39.393288",
    "modified_by": "carmen@shalom.com.pe",
    "idx": 0,
    "docstatus": 0,
    "question": "Si el cliente (Empresa) solicita agregar contacto y cuenta con correo corporativo:",
    "question_type": "Single Correct Answer",
    "question_link": "QUESTION-359637",
    "options": [
        {
            "name": "1b426f535d",
            "owner": "carmen@shalom.com.pe",
            "creation": "2024-03-01 10:40:39.393288",
            "modified": "2024-03-01 10:40:39.393288",
            "modified_by": "carmen@shalom.com.pe",
            "parent": "QUESTION-359637",
            "parentfield": "options",
            "parenttype": "Question",
            "idx": 2,
            "docstatus": 0,
            "option": "Se le debe enviar el Formulario de Solicitud – Persona Natural",
            "is_correct": 0,
            "doctype": "Options"
        },
    ],
}
```

```
{
  "name": "a34899b6a0",
  "owner": "carmen@shalom.com.pe",
  "creation": "2024-03-01 10:40:39.393288",
  "modified": "2024-03-01 10:40:39.393288",
  "modified_by": "carmen@shalom.com.pe",
  "parent": "QUESTION-359637",
  "parentfield": "options",
  "parenttype": "Question",
  "idx": 1,
  "docstatus": 0,
  "option": "Deberá enviar por WhatsApp la foto de DNI de su Rep. Legal",
  "is_correct": 0,
  "doctype": "Options"
},
{
  "name": "b7812e1844",
  "owner": "carmen@shalom.com.pe",
  "creation": "2024-03-01 10:40:39.393288",
  "modified": "2024-03-01 10:40:39.393288",
  "modified_by": "carmen@shalom.com.pe",
  "parent": "QUESTION-359637",
  "parentfield": "options",
  "parenttype": "Question",
  "idx": 3,
  "docstatus": 0,
  "option": "Deberá enviar su solicitud al correo
atencionalcliente@shalom.com.pe",
  "is_correct": 1,
  "doctype": "Options"
},
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  "owner": "carmen@shalom.com.pe",
  "creation": "2024-03-01 10:40:39.393288",
  "modified": "2024-03-01 10:40:39.393288",
  "modified_by": "carmen@shalom.com.pe",
  "parent": "QUESTION-359637",
  "parentfield": "options",
```

```
        "parenttype": "Question",
        "idx": 4,
        "docstatus": 0,
        "option": "Se le debe enviar el Formulario de Solicitud – Empresa",
        "is_correct": 0,
        "doctype": "Options"
    }
],
"imagen": ""
},
{
    "name": "QUESTION-359347",
    "owner": "carmen@shalom.com.pe",
    "creation": "2024-02-29 18:37:24.641436",
    "modified": "2024-12-11 16:52:20.935389",
    "modified_by": "carmen@shalom.com.pe",
    "idx": 0,
    "docstatus": 0,
    "question": "Se debe informar al cliente (persona natural) que No se puede
proceder a su solicitud de Agregar Contacto, cuando:",
    "question_type": "Single Correct Answer",
    "question_link": "QUESTION-359347",
    "options": [
        {
            "name": "0f28a795c9",
            "owner": "carmen@shalom.com.pe",
            "creation": "2024-02-29 18:37:24.641436",
            "modified": "2024-12-11 16:52:20.935389",
            "modified_by": "carmen@shalom.com.pe",
            "parent": "QUESTION-359347",
            "parentfield": "options",
            "parenttype": "Question",
            "idx": 4,
            "docstatus": 0,
            "option": "Todas las anteriores",
            "is_correct": 1,
            "doctype": "Options"
        },
        {
```

```
"name": "4fcfc9c018",
"owner": "carmen@shalom.com.pe",
"creation": "2024-02-29 18:37:24.641436",
"modified": "2024-12-11 16:52:20.935389",
"modified_by": "carmen@shalom.com.pe",
"parent": "QUESTION-359347",
"parentfield": "options",
"parenttype": "Question",
"idx": 2,
"docstatus": 0,
"option": "El envío aparece en Estados como Entregado.",
"is_correct": 0,
"doctype": "Options"
},
{
  "name": "e16b7d1a9c",
  "owner": "carmen@shalom.com.pe",
  "creation": "2024-02-29 18:37:24.641436",
  "modified": "2024-12-11 16:52:20.935389",
  "modified_by": "carmen@shalom.com.pe",
  "parent": "QUESTION-359347",
  "parentfield": "options",
  "parenttype": "Question",
  "idx": 1,
  "docstatus": 0,
  "option": "No es el Remitente ni el Destinatario el que se solicita.",
  "is_correct": 0,
  "doctype": "Options"
},
{
  "name": "f9b8e75fec",
  "owner": "carmen@shalom.com.pe",
  "creation": "2024-02-29 18:37:24.641436",
  "modified": "2024-12-11 16:52:20.935389",
  "modified_by": "carmen@shalom.com.pe",
  "parent": "QUESTION-359347",
  "parentfield": "options",
  "parenttype": "Question",
  "idx": 3,
```

```
        "docstatus": 0,
        "option": "No se pudo validar la autenticidad de su DOC. de Identidad.",
        "is_correct": 0,
        "doctype": "Options"
    }
],
"imagen": ""
},
{
    "name": "QUESTION-359639",
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    "creation": "2024-03-01 10:42:26.933670",
    "modified": "2024-12-11 17:33:35.996144",
    "modified_by": "carmen@shalom.com.pe",
    "idx": 0,
    "docstatus": 0,
    "question": "Los datos del RUC y Representante legal se verifican en la página
de:",
    "question_type": "Single Correct Answer",
    "question_link": "QUESTION-359639",
    "options": [
        {
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            "owner": "carmen@shalom.com.pe",
            "creation": "2024-03-01 10:42:26.933670",
            "modified": "2024-12-11 17:33:35.996144",
            "modified_by": "carmen@shalom.com.pe",
            "parent": "QUESTION-359639",
            "parentfield": "options",
            "parenttype": "Question",
            "idx": 4,
            "docstatus": 0,
            "option": "Consulta de emisores",
            "is_correct": 0,
            "doctype": "Options"
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        {
            "name": "39a8287404",
            "owner": "carmen@shalom.com.pe",
```

```
"creation": "2024-03-01 10:42:26.933670",
"modified": "2024-12-11 17:33:35.996144",
"modified_by": "carmen@shalom.com.pe",
"parent": "QUESTION-359639",
"parentfield": "options",
"parenttype": "Question",
"idx": 2,
"docstatus": 0,
"option": "Consulta RUC",
"is_correct": 1,
"doctype": "Options"
},
{
  "name": "51901e00e4",
  "owner": "carmen@shalom.com.pe",
  "creation": "2024-03-01 10:42:26.933670",
  "modified": "2024-12-11 17:33:35.996144",
  "modified_by": "carmen@shalom.com.pe",
  "parent": "QUESTION-359639",
  "parentfield": "options",
  "parenttype": "Question",
  "idx": 1,
  "docstatus": 0,
  "option": "Migraciones",
  "is_correct": 0,
  "doctype": "Options"
},
{
  "name": "6b9a6177c8",
  "owner": "carmen@shalom.com.pe",
  "creation": "2024-03-01 10:42:26.933670",
  "modified": "2024-12-11 17:33:35.996144",
  "modified_by": "carmen@shalom.com.pe",
  "parent": "QUESTION-359639",
  "parentfield": "options",
  "parenttype": "Question",
  "idx": 3,
  "docstatus": 0,
  "option": "RENIEC",
```

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        "is_correct": 0,
        "doctype": "Options"
    }
],
"imagen": ""
},
{
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    "owner": "carmen@shalom.com.pe",
    "creation": "2024-03-01 10:14:19.887842",
    "modified": "2024-12-11 16:54:22.928841",
    "modified_by": "carmen@shalom.com.pe",
    "idx": 0,
    "docstatus": 0,
    "question": "Selecciona el documento que No está obligado a presentar el cliente
(persona natural) que solicita Agregar contacto de manera presencial:",
    "question_type": "Single Correct Answer",
    "question_link": "QUESTION-359618",
    "options": [
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            "owner": "carmen@shalom.com.pe",
            "creation": "2024-03-01 10:14:19.887842",
            "modified": "2024-12-11 16:54:22.928841",
            "modified_by": "carmen@shalom.com.pe",
            "parent": "QUESTION-359618",
            "parentfield": "options",
            "parenttype": "Question",
            "idx": 2,
            "docstatus": 0,
            "option": "Ticket Shalom en físico o foto",
            "is_correct": 0,
            "doctype": "Options"
        },
        {
            "name": "7cc89b21ca",
            "owner": "carmen@shalom.com.pe",
            "creation": "2024-03-01 10:14:19.887842",
            "modified": "2024-12-11 16:54:22.928841",
```

```
"modified_by": "carmen@shalom.com.pe",
"parent": "QUESTION-359618",
"parentfield": "options",
"parenttype": "Question",
"idx": 4,
"docstatus": 0,
"option": "Guía de Remisión Remitente",
"is_correct": 1,
"doctype": "Options"
},
{
  "name": "7d9d55f39a",
  "owner": "carmen@shalom.com.pe",
  "creation": "2024-03-01 10:14:19.887842",
  "modified": "2024-12-11 16:54:22.928841",
  "modified_by": "carmen@shalom.com.pe",
  "parent": "QUESTION-359618",
  "parentfield": "options",
  "parenttype": "Question",
  "idx": 3,
  "docstatus": 0,
  "option": "Formato de solicitud con firma legible igual a la del DNI",
  "is_correct": 0,
  "doctype": "Options"
},
{
  "name": "dcf6ded95b",
  "owner": "carmen@shalom.com.pe",
  "creation": "2024-03-01 10:14:19.887842",
  "modified": "2024-12-11 16:54:22.928841",
  "modified_by": "carmen@shalom.com.pe",
  "parent": "QUESTION-359618",
  "parentfield": "options",
  "parenttype": "Question",
  "idx": 1,
  "docstatus": 0,
  "option": "DNI en físico del solicitante",
  "is_correct": 0,
  "doctype": "Options"
```

```
    }  
  ],  
  "imagen": ""  
}  
]  
}
```

Servicios relacionados

DOCUMENTACION DEL SERVICIO: <https://shalom-documentation.shalomcontrol.com/books/doc-servicios-app-shalom-familia/page/examen-del-curso-1-examen-atc-agregar-contacto-preguntas>

Revisión #4

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